

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(Not for submission under 37 CFR 1.99)

|                        |              |            |
|------------------------|--------------|------------|
| Application Number     |              | 10790626   |
| Filing Date            |              | 2004-03-01 |
| First Named Inventor   | Scott Lorenz |            |
| Art Unit               | 3626         |            |
| Examiner Name          | Frenel, V.   |            |
| Attorney Docket Number | 5053-69100   |            |

**U.S. PATENTS**[Remove](#)

| Examiner Initial* | Cite No | Patent Number | Kind Code <sup>1</sup> | Issue Date | Name of Patentee or Applicant of cited Document | Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear |
|-------------------|---------|---------------|------------------------|------------|---|--|
|                   | 1       | 6105007       |                        | 2000-08-15 | Norris  |  |
|                   | 2       | 6115690       |                        | 2000-09-05 | Wong  |  |
|                   | 3       | 6134582       |                        | 2000-10-17 | Kennedy   |  |
|                   | 4       | 6141611       |                        | 2000-10-31 | Mackey et al.                                   |  |
|                   | 5       | 6163770       |                        | 2000-12-19 | Gamble et al.                                   |  |
|                   | 6       | 6173284       |                        | 2001-01-09 | Brown   |  |
|                   | 7       | 6185540       |                        | 2001-02-06 | Schreitmüller et al.                            |  |
|                   | 8       | 6226623       |                        | 2001-05-01 | Schein et al.                                   |  |

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**  
( Not for submission under 37 CFR 1.99)

|                        |              |
|------------------------|--------------|
| Application Number     | 10790626     |
| Filing Date            | 2004-03-01   |
| First Named Inventor   | Scott Lorenz |
| Art Unit               | 3626         |
| Examiner Name          | Frenel, V.   |
| Attorney Docket Number | 5053-69100   |

|    |         |  |            |                   |  |
|----|---------|--|------------|-------------------|--|
| 9  | 6223125 |  | 2001-04-24 | Hall              |  |
| 10 | 6236975 |  | 2001-05-22 | Boe et al.        |  |
| 11 | 6246933 |  | 2001-06-21 | Bague             |  |
| 12 | 6308187 |  | 2001-10-23 | DeStefano         |  |
| 13 | 6336096 |  | 2002-01-01 | Jernberg          |  |
| 14 | 6351893 |  | 2002-03-05 | St. Pierre        |  |
| 15 | 6363360 |  | 2002-03-26 | Madden            |  |
| 16 | 6381561 |  | 2002-04-30 | Bomar, Jr. et al. |  |
| 17 | 6397334 |  | 2002-05-28 | Chainer et al.    |  |
| 18 | 6408304 |  | 2002-06-18 | Kumhyr            |  |
| 19 | 6493650 |  | 2002-12-10 | Rodgers et al.    |  |

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**  
( Not for submission under 37 CFR 1.99)

|                        |              |            |
|------------------------|--------------|------------|
| Application Number     |              | 10790626   |
| Filing Date            |              | 2004-03-01 |
| First Named Inventor   | Scott Lorenz |            |
| Art Unit               | 3626         |            |
| Examiner Name          | Frenel, V.   |            |
| Attorney Docket Number | 5053-69100   |            |

|    |         |  |            |                   |  |
|----|---------|--|------------|-------------------|--|
| 20 | 6532459 |  | 2003-03-11 | Berson            |  |
| 21 | 6570609 |  | 2003-05-27 | Heien             |  |
| 22 | 6832205 |  | 2004-12-14 | Aragones et al.   |  |
| 23 | 6938029 |  | 2005-08-30 | Tien              |  |
| 24 | 6952741 |  | 2005-10-02 | Bartlett, et al.  |  |
| 25 | 6446086 |  | 2002-09-03 | Bartlett, et al.  |  |
| 26 | 7095426 |  | 2006-08-22 | Childress         |  |
| 27 | 7024418 |  | 2006-04-04 | Childress, et al. |  |
| 28 | 6970844 |  | 2005-11-29 | Bierenbaum        |  |
| 29 | 6961708 |  | 2005-11-01 | Bierenbaum        |  |
| 30 | 6925468 |  | 2005-08-02 | Bobbitt, et al.   |  |

# INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Not for submission under 37 CFR 1.99)

|                        |              |
|------------------------|--------------|
| Application Number     | 10790626     |
| Filing Date            | 2004-03-01   |
| First Named Inventor   | Scott Lorenz |
| Art Unit               | 3626         |
| Examiner Name          | Frenel, V.   |
| Attorney Docket Number | 5053-69100   |

|    |         |  |            |                 |  |
|----|---------|--|------------|-----------------|--|
| 31 | 6952741 |  | 2005-10-04 | Bartlett et al. |  |
| 32 | 6446096 |  | 2002-09-03 | Bartlett et al. |  |
| 33 | 6970644 |  | 2005-11-29 | Bierenbaum      |  |
| 34 | 6961708 |  | 2005-11-01 | Bierenbaum      |  |

If you wish to add additional U.S. Patent citation information please click the Add button.

Add

## U.S. PATENT APPLICATION PUBLICATIONS

Remove

| Examiner Initial* | Cite No | Publication Number | Kind Code <sup>1</sup> | Publication Date | Name of Patentee or Applicant of cited Document | Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear |
|-------------------|---------|--------------------|------------------------|------------------|---|--|
|                   | 1       |                    |                        |                  |   |  |

If you wish to add additional U.S. Published Application citation information please click the Add button.

Add

## FOREIGN PATENT DOCUMENTS

Remove

| Examiner Initial* | Cite No | Foreign Document Number <sup>3</sup> | Country Code <sup>2</sup> | Kind Code <sup>4</sup> | Publication Date | Name of Patentee or Applicant of cited Document | Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear | T <sup>5</sup>           |
|-------------------|---------|--------------------------------------|---------------------------|------------------------|------------------|---|--|--------------------------|
|                   | 1       |                                      |                           |                        |                  |   |  | <input type="checkbox"/> |

If you wish to add additional Foreign Patent Document citation information please click the Add button.

Add

## NON-PATENT LITERATURE DOCUMENTS

Remove

| Examiner Initials* | Cite No | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc), date, pages(s), volume-issue number(s), publisher, city and/or country where published. | T <sup>5</sup> |
|--------------------|---------|---|----------------|
|                    |         |   |                |

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**  
( Not for submission under 37 CFR 1.99)

|                        |              |
|------------------------|--------------|
| Application Number     | 10790626     |
| Filing Date            | 2004-03-01   |
| First Named Inventor   | Scott Lorenz |
| Art Unit               | 3626         |
| Examiner Name          | Frenel, V.   |
| Attorney Docket Number | 5053-69100   |

|    |  |                          |
|----|--|--------------------------|
| 1  | Scopus and Entrust Technologies to Deliver World's First Secure Customer Care Solution for the Financial Services Market, PR Newswire dated November 5, 1997.  | <input type="checkbox"/> |
| 2  | Scopus and Entrust: Call Center Sales Helper is Unveiled, November 10, 1997; Vol. 162, Issue 217, p.19.  | <input type="checkbox"/> |
| 3  | Continuum Connections, Vol. III, No. 3, The Continuum Company, Inc., March/April 1995. (g13)   | <input type="checkbox"/> |
| 4  | Traynor, "The Effects of Varying Safety Conditions on the External Costs of Driving," Winter, 1994 Eastern Economic Journal, Vol. 20 No. 1 pages 45-60   | <input type="checkbox"/> |
| 5  | Spice, "Police use lasers, computers to map scenes Town of Pewaukee's new system boost accuracy of reconstructions, users say" September 29, 1998. Milwaukee Journal Sentinel. Page 2.                           | <input type="checkbox"/> |
| 6  | Ross, "Settled Out of Court" Copyright 1980. Aldine Degruyter.   | <input type="checkbox"/> |
| 7  | Lindberg, Gunnar, "Calculating Transport Accident Costs: Final report of the Expert Advisors to the high Level group on Infrastructure charging (Working Group 3)." Borlaenge, Sweden. April 27, 1999, 53 pages. | <input type="checkbox"/> |
| 8  | Meckbach, "U.S. Universities pick up Ditek's CAD application" February 26, 1999. Computing Canada. Vol. 25, iss. 8 page 14.  | <input type="checkbox"/> |
| 9  | Nicole, "Elementary, dear Holmes," January 22, 1997, The Times (London, UK, pg. Interfa  | <input type="checkbox"/> |
| 10 | Naim, "IT and Crime Resolution, It's elementary, Holmes helps UK police solve crimes," January 3, 1997, Financial Times (London, UK), pg. 17   | <input type="checkbox"/> |
| 11 | Davis, "Knowledge on the Beat," July 1999, Knowledge Management Magazine, www.destinationkm.com.   | <input type="checkbox"/> |

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**  
( Not for submission under 37 CFR 1.99)

|                        |              |
|------------------------|--------------|
| Application Number     | 10790626     |
| Filing Date            | 2004-03-01   |
| First Named Inventor   | Scott Lorenz |
| Art Unit               | 3626         |
| Examiner Name          | Frenel, V.   |
| Attorney Docket Number | 5053-69100   |

|    |  |                          |
|----|--|--------------------------|
| 12 | Baker, "Don't Throw Your Adjusters to the Lions" April 1995, Best's Review, Vol. 95 No. 12, pages 66-69          | <input type="checkbox"/> |
| 13 | Esters, "Computers Can Help Settle Auto Claims" April 28, 1997, National Underwriter. Vol. 101, Iss. 17, page 10 | <input type="checkbox"/> |
| 14 | Continuum Connections, Vol. II, No. 5, The Continuum Company, Inc., Nov./Dec. 1993. (g9)                         | <input type="checkbox"/> |
| 15 | Connections to the Americas, Vol. 4, No. 1, Computer Sciences Corporation, January 1998. (g28)                   | <input type="checkbox"/> |
| 16 | Insurance Connections, Computer Sciences Corporation, September/October 2000. (g42)                              | <input type="checkbox"/> |
| 17 | Connections to the Americas, Vol. III, No. 7, Computer Sciences Corporation, September/October 1997. (g27)       | <input type="checkbox"/> |
| 18 | Continuum Connections to the Americas, Vol. II, No. 3, The Continuum Company, Inc., May 1996. (g18)              | <input type="checkbox"/> |
| 19 | Continuum Connections, Vol. I, No. 4, The Continuum Company, Inc., July/August 1992. (g4)                        | <input type="checkbox"/> |
| 20 | Connections to the Americas, Vol. III, No. 6, Computer Sciences Corporation, July/August 1997. (g26)             | <input type="checkbox"/> |
| 21 | Banking Connections, Computer Sciences Corporation, April/May 2000. (g40)  | <input type="checkbox"/> |
| 22 | Insurance Connections, Computer Sciences Corporation, June/July 2000. (g41)                                      | <input type="checkbox"/> |

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**  
( Not for submission under 37 CFR 1.99)

|                        |              |
|------------------------|--------------|
| Application Number     | 10790626     |
| Filing Date            | 2004-03-01   |
| First Named Inventor   | Scott Lorenz |
| Art Unit               | 3626         |
| Examiner Name          | Frenel, V.   |
| Attorney Docket Number | 5053-69100   |

|    |   |                          |
|----|---|--------------------------|
| 23 | Banking Connections, Computer Sciences Corporation, November/December 2000. (g43)   | <input type="checkbox"/> |
| 24 | Connections, Computer Sciences Corporation, March/April 2001. (g44)   | <input type="checkbox"/> |
| 25 | Insurance Connections, Computer Sciences Corporation, October/November 1999. (g36)  | <input type="checkbox"/> |
| 26 | Cost Containment: Products and Solutions for the Property and Casualty Insurance Industry, Computer Sciences Corporation, 1999. (g37) | <input type="checkbox"/> |
| 27 | Banking Connections, Computer Sciences Corporation, December 1999. (g38)  | <input type="checkbox"/> |
| 28 | Connections, Computer Sciences Corporation, April 2002. (g48)   | <input type="checkbox"/> |
| 29 | Connections, Computer Sciences Corporation, December 2001. (g47)  | <input type="checkbox"/> |
| 30 | Connections, Computer Sciences Corporation, October 2001. (g46)   | <input type="checkbox"/> |
| 31 | Connections, Computer Sciences Corporation, June 2001. (g45)  | <input type="checkbox"/> |
| 32 | Insurance Connections, Computer Sciences Corporation, February/March 1999. (g32)  | <input type="checkbox"/> |
| 33 | Banking Connections, Computer Sciences Corporation, April/May 1999. (g33)   | <input type="checkbox"/> |

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**  
( Not for submission under 37 CFR 1.99)

|                        |              |
|------------------------|--------------|
| Application Number     | 10790626     |
| Filing Date            | 2004-03-01   |
| First Named Inventor   | Scott Lorenz |
| Art Unit               | 3626         |
| Examiner Name          | Frenel, V.   |
| Attorney Docket Number | 5053-69100   |

|    |   |                          |
|----|---|--------------------------|
| 34 | Insurance Connections, Computer Sciences Corporation, June/July 1999. (g34)                             | <input type="checkbox"/> |
| 35 | Banking Connections, Computer Sciences Corporation, August/September 1999. (g35)                        | <input type="checkbox"/> |
| 36 | Insurance Connections, Computer Sciences Corporation, February/March 2000. (g39)                        | <input type="checkbox"/> |
| 37 | Connections to the Americas, Vol. III, No. 3, CSC Continuum, March 1997. (g23)                          | <input type="checkbox"/> |
| 38 | Connections to the Americas, Vol. III, No. 4, CSC Continuum, April 1997. (g24)                          | <input type="checkbox"/> |
| 39 | Connections to the Americas, Vol. III, No. 5, Computer Sciences Corporation, May/June 1997. (g25)       | <input type="checkbox"/> |
| 40 | Connections to the Americas, Vol. 4, No. 2, Computer Sciences Corporation, February/March 1998. (g29)   | <input type="checkbox"/> |
| 41 | Connections to the Americas, Vol. 4, No. 3, Computer Sciences Corporation, May/June 1998. (g30)         | <input type="checkbox"/> |
| 42 | Connections to the Americas, Vol. 4, No. 4, Computer Sciences Corporation, September/October 1998 (g31) | <input type="checkbox"/> |
| 43 | Continuum Connections to the Americas, Vol. II, No. 2, The Continuum Company, Inc., March 1996 (g17)    | <input type="checkbox"/> |
| 44 | Continuum Connections to the Americas, Vol. II, No. 4, The Continuum Company, Inc., July 1996 (g19)     | <input type="checkbox"/> |



**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**  
( Not for submission under 37 CFR 1.99)

|                        |              |
|------------------------|--------------|
| Application Number     | 10790626     |
| Filing Date            | 2004-03-01   |
| First Named Inventor   | Scott Lorenz |
| Art Unit               | 3626         |
| Examiner Name          | Frenel, V.   |
| Attorney Docket Number | 5053-69100   |

|    |   |                          |
|----|---|--------------------------|
| 45 | Continuum Connections to the Americas, Vol. II, No. 5, The Continuum Company, Inc., Sept 1996 (g20) | <input type="checkbox"/> |
| 46 | Connections to the Americas, Vol. III, No. 1, CSC Continuum, January 1997. (g21)                    | <input type="checkbox"/> |
| 47 | Continuum Connections, Vol. II, No. 6, The Continuum Company, Inc., Jan/Feb. 1994. (g10)            | <input type="checkbox"/> |
| 48 | Continuum Connections, Vol. III, No. 1, The Continuum Company, Inc., March/April 1994. (g11)        | <input type="checkbox"/> |
| 49 | Continuum Connections, Vol. III, No. 2, The Continuum Company, Inc., Nov./Dec. 1994. (g12)          | <input type="checkbox"/> |

If you wish to add additional non-patent literature document citation information please click the Add button

**EXAMINER SIGNATURE**

|                    |                 |
|--------------------|-----------------|
| Examiner Signature | Date Considered |
|--------------------|-----------------|

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through a citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> See Kind Codes of USPTO Patent Documents at [www.USPTO.GOV](http://www.USPTO.GOV) or MPEP 901.04. <sup>2</sup> Enter office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>3</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>4</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>5</sup> Applicant is to place a check mark here if English language translation is attached.

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**  
( Not for submission under 37 CFR 1.99)

|                        |              |
|------------------------|--------------|
| Application Number     | 10790626     |
| Filing Date            | 2004-03-01   |
| First Named Inventor   | Scott Lorenz |
| Art Unit               | 3626         |
| Examiner Name          | Frenel, V.   |
| Attorney Docket Number | 5053-69100   |

**CERTIFICATION STATEMENT**

Please see 37 CFR 1.97 and 1.98 to make the appropriate selection(s):

- ☐ That each item of information contained in the information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement. See 37 CFR 1.97(e)(1).

**OR**

- ☐ That no item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in 37 CFR 1.56(c) more than three months prior to the filing of the information disclosure statement. See 37 CFR 1.97(e)(2).

- ☐ See attached certification statement.
- ☐ Fee set forth in 37 CFR 1.17 (p) has been submitted herewith.
- ☒ None

**SIGNATURE**

A signature of the applicant or representative is required in accordance with CFR 1.33, 10.18. Please see CFR 1.4(d) for the form of the signature.

|            |                     |                     |            |
|------------|---------------------|---------------------|------------|
| Signature  | /Eric B. Meyertons/ | Date (YYYY-MM-DD)   | 2007-07-20 |
| Name/Print | Eric B. Meyertons   | Registration Number | 34876      |

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1 hour to complete, including gathering, preparing and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. **DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.**

## Privacy Act Statement

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

1. The information on this form will be treated confidentially to the extent allowed under the Freedom of Information Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C. 552a). Records from this system of records may be disclosed to the Department of Justice to determine whether the Freedom of Information Act requires disclosure of these records.
2. A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
3. A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record.
4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
5. A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
6. A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspections or an issued patent.
9. A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.